



For Office Use:

Date Claim Received: _____

RGA# _____

E-ZEE FLOW HEAT EXCHANGERS

Warranty Claims Form

Diversified Heat Transfer (DHT) warrants this product against defects in materials and workmanship for a period of one (1) year from the original purchase date. The original purchase date as used herein shall mean the date stated in the vendor's original invoice. Should the product fail to perform according to the specifications set forth by DHT during the warranty period, DHT will repair or replace, free of charge, the products that it finds defective.

If you wish to make a claim, please complete this form. Incomplete forms will not be processed. To make multiple claims, please fill out one form for each individual unit.

Name: _____

Company: _____

Address: _____

Telephone: _____

Fax: _____

Email: _____

Product Information:

Model Name:	
Serial Number:	
Purchased From:	
Vendor Invoice #:	
Vendor Invoice Date:	
DHT Quotation #:	(if applicable)

Comments: (indicate source/ symptoms of defect)

Product Operating Conditions:

	Tube Side	Shell Side
Temperature In: ☐ °C ☐ °F		
Temperature Out ☐ °C ☐ °F		
Flow ☐ kg/s ☐ USGPM		
Operating Fluids		

Chemical	Levels
Free Chlorine	
pH	
Calcium Hardness	
Alkalinity	
Total dissolved solids	
Bromine	
Copper	
Chloride	
Other (specify)	

Thank you for your assistance. Please email (warranty@dhtnet.com) this form back to DHT. You will be contacted once the information has been reviewed.